Performance Excellence Simulations with Endless Possibilities
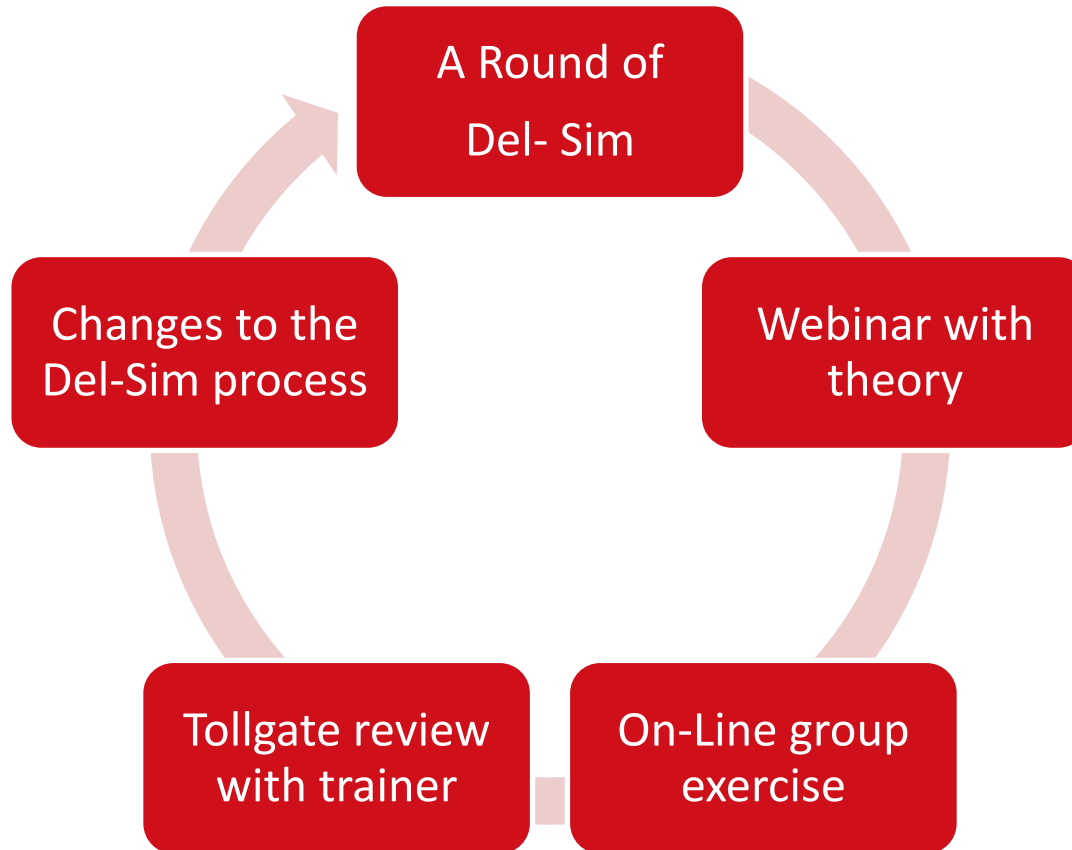
FIRST GAME FROM PI-SIMS: DEL-SIM
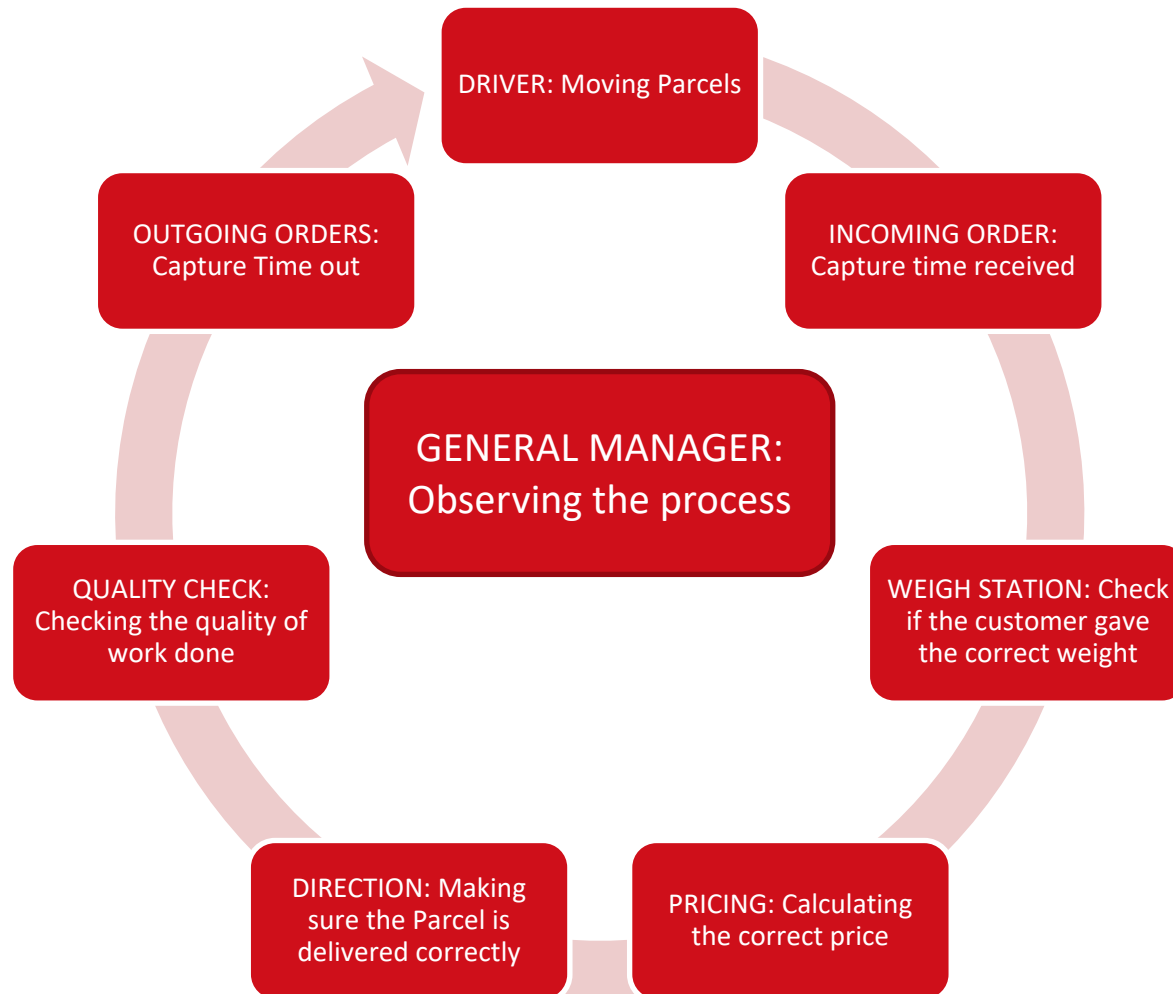
ABOUT DEL-SIM:

- **SIMULATES COURIER DELIVERY PROCESS**
  - SIMPLE ENOUGH TO BE UNDERSTOOD WITHOUT REAL PROCESS EXPERIENCE
  - APPEALING FOR STUDENTS FROM BOTH MANUFACTURING AND TRANSACTIONAL PROCESSES

- **CAN BE USED WITH DIFFERENT TYPES OF PROCESS EXCELLENCE TRAININGS**
  - LEAN
  - LEAN SIX SIGMA
  - AGILE -SCRUM

- **ESCAPE ROOM APPROACH**
  - BUILT-IN INEFFICIENCIES IN THE INITIAL SETUP
  - HIDDEN ROCKS, ALLOWING STEP-BY STEP DISCOVERY AND IMPROVEMENTS (REMEMBER PI?)

OUR PROPOSED WEBINAR BASED LEARNING CYCLE

A Round of Del- Sim

Webinar with theory

On-Line group exercise

Tollgate review with trainer

Changes to the Del-Sim process

FLOW OF THE SIMULATION:

- DRIVER: Moving Parcels
- INCOMING ORDER: Capture time received
- WEIGH STATION: Check if the customer gave the correct weight
- PRICING: Calculating the correct price
- DIRECTION: Making sure the Parcel is delivered correctly
- QUALITY CHECK: Checking the quality of work done
- OUTGOING ORDERS: Capture Time out

GENERAL MANAGER: Observing the process

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